



# UTILITIES STATEMENT

## HAINES CITY

THE HEART OF FLORIDA

For questions about your statement contact us at:

Office Hours: 8 am to 5 pm Monday - Friday (Excluding holidays).

Phone: 863-421-3600 Email: [billing@hainescity.com](mailto:billing@hainescity.com)

Garbage (solid waste) pick-up questions 863-421-3777

Water or sewer emergencies after hours 863-421-3636

### SERVICE DETAILS

Customer Name: JOE SAMPLE  
Account Number: 3231130  
Service Address: 2520 SW 30 AVE HOLLYWOOD

Billing Date: 03/04/16  
Service Period: 02/02/16 – 03/01/16

#### Meter Reading Detail:

Service	Previous	Current	Multiplier	Consumption
SEWER	309	312	1000	3000
WATER	309	312	1000	3000

#### Current Charges Detail:

GARBAGE	\$17.25
NON-PAYMENT LATE FEE	\$20.00
SEWER	\$32.83
WATER	\$12.00
TAX	\$1.20
<b>TOTAL CURRENT CHARGES</b>	<b>\$83.28</b>

#### Payment Information:

\*\* FAILURE TO RECEIVE BILL DOES NOT EXCUSE RESPONSIBILITY FOR PAYMENT \*\*

A \$20.00 late fee will be assessed to your account if full payment is not received by the payment due date.

Due date applies to current charges. Any past due balance is due immediately; otherwise services are subject to disconnection. If your account is placed on the disconnect list, your account will be charged an additional \$25.00 disconnect fee.

There will be a \$50.00 charge for same-day service if payment is not made by 3:30 pm during weekday business hours.

#### Returned Payment Policy

\$0.00 - \$50.00 Service Charge - \$25.00  
\$50.01 - \$300.00 Service Charge - \$30.00  
\$300.01 - \$800.00 Service Charge - \$40.00  
\$800.01 and Up Service Charge 5% of Total

### SUMMARY OF CHARGES

PREVIOUS BALANCE	\$57.39
PAYMENTS/CREDIT	(\$0.00)
PAST DUE / (CREDIT)	\$57.39
CURRENT CHARGES/FEES	\$83.28
<b>TOTAL AMOUNT DUE</b>	<b>\$140.67</b>
CYCLE 1 – PAYMENT DUE DATE	04/05/16

**AMOUNT DUE IMMEDIATELY TO AVOID  
DISCONNECTION OF SERVICE \$57.39**

### NEWS AND NOTES

Saturday, April 16th, 2016 is Spring Clean-Up Day for residents inside the city limits of Haines City. All waste materials must be at curbside by 6 a.m. Republic Services will accept all regular household waste, yard waste (bagged, bundled or containerized), furniture, appliances and automobile tires (without rims). Food and doors must be removed from appliances for the safety of small children. Republic Services WILL NOT pick up hazardous materials nor construction debris.

City Commission Meeting: First and Third Thursday of each month at 7:00PM, City Hall City Commission Chambers, 620 E Main St.



#### SCAN THE QR CODE TO PAY YOUR BILLS ONLINE

Visit [www.hainescity.com](http://www.hainescity.com) available 24 hours / 7 days a week.



#### SIGN UP FOR PAPERLESS BILLING!

Save paper...save trees...save the environment!

(See details on the back of statement)



#### ENROLL FOR AUTOMATIC BANK DRAFT SERVICES

Your bill will always be paid on time! This convenient option saves you time and money and conserves natural resources.

(See details on the back of statement)

PLEASE BRING ENTIRE BILL IF PAYING IN PERSON. PLEASE DETACH AND RETURN BOTTOM PORTION IF PAYING BY MAIL. PLEASE WRITE YOUR ACCOUNT NUMBER ON YOUR CHECK.

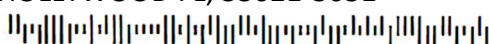


HAINES CITY  
THE HEART OF FLORIDA

620 EAST MAIN STREET  
HAINES CITY, FL 33844

RETURN SERVICE REQUESTED

JOE SAMPLE  
1234 MAIN STREET  
HOLLYWOOD FL, 33021-3031



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### PAYMENT COUPON

Account Number: 3231130 Due Date: 04/05/16  
**Total Amount Due: \$82.06** Amount Enclosed: \_\_\_\_\_

Check and complete the form on back of statement

Change in billing address

Enroll for Automatic Bank Draft Services.

Please remit and make checks in US funds payable to:

CITY OF HAINES CITY ATTN: UTILITY BILLING  
620 EAST MAIN STREET  
HAINES CITY, FL 33844

